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Question: 1

You are a desktop support technician for your company. Your company monitors user logon times on a daily basis. You need to generate a report when users log on after 9 A.M. and have it sent to your e-mail account.

What should you do?

- A - Create a new task, add the At Log On trigger, run a custom-created VBS file to check the time, and send the e-mail message through the VBS script if the time is after 9 A.M.
- B - Create a new task, add the At Startup trigger, run a custom-created VBS file to check the time, and send the e-mail message through the VBS script if the time is after 9 A.M.
- C - Create a new task, add the At Startup trigger, run a custom-created VBS file to check the time, and send the e-mail message through the task scheduler if the time is after 9 A.M.
- D - Create a new task, add the At Log On trigger, run a custom-created VBS file to check the logon time, and send the e-mail message through the task scheduler if the time is after 9 A.M.

Answer: A

Question: 2

You are a desktop support technician for your company. Your company computers run Windows Vista. You need to verify the updates that have been installed on your Windows Vista computer. Which two actions should you perform? (Each correct answer presents a complete solution. Choose two.)

- A - Click on View update history in the Windows Update applet.
- B - Analyze the Security event log.
- C - Click Check for updates in Windows Update applet.
- D - Analyze the Setup event log.
- E - Open the ReportingEvents.log file under %systemroot%\SoftwareDistribution to check whether the update is applied.

Answer: A, E

Question: 3

You are a desktop support technician for your company. The corporate network has a domain controller that runs Microsoft Windows Server 2003 and computers that run Microsoft Windows XP Professional and Windows Vista Business. You set up group policies on the domain controller.

When you log on to the corporate network, only the computers that run Windows Vista Business are able to retrieve the updated policies.

You need to process the group policy for all the computers on the corporate network.

Which Internet Control Message Protocol (ICMP) setting should you enable?

- A - Allow incoming echo request
- B - Allow incoming mask request
- C - Allow outgoing source quench
- D - Allow outgoing parameter problem

Answer: A

Question: 4

You are a desktop support technician for your company.

The computers in your company run Windows Vista. A user's computer automatically downloads and installs a critical patch for the vulnerability in a system DLL file. The user reports that she receives an error message when she attempts to start Windows.

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You need to restore the user's computer to a bootable state without installing the earlier update files. You must achieve this goal by using the minimum amount of administrative effort.

What should you do?

- A - Access the recovery console and run fixmbr c:.
- B - Start the computer in safe mode and restore the original system DLL file.
- C - Perform a system restore from the Windows Vista installation DVD and restore to an earlier date.
- D - Access the recovery console from the Windows Vista installation DVD and extract only the original system DLL file. Then, overwrite the faulty file.

Answer: C

Question: 5

You are a desktop support technician for your company.

The company's network consists of 10 Windows Vista computers and a server installed with Windows Server Update Services (WSUS). You must centralize Windows updates from Microsoft on all the computers.

You need to configure all the computers to retrieve updates from the WSUS server.

What should you do?

- A - Ensure that intranet statistics server and intranet Microsoft Update services are hosted on different servers.
- B - Ensure that intranet statistics server and intranet Microsoft Update services are configured on the Windows Vista computers.
- C - Ensure that the Allow non-administrator to receive update notifications Group Policy is enabled on all the computers.
- D - Ensure that all computers are in the same workgroup as the WSUS server.

Answer: B

Question: 6

You are a desktop support technician for your company.

The computers in your company run Windows XP. You upgrade the computers to Windows Vista. You download new updates by using Windows Update Agent. You discover that the update files are corrupted.

You need to force Windows Update Agent to download the entire update again.
What should you do?

- A - Run the wuaclt.exe /detectnow command.
- B - Run the wuaclt.exe /resetauthorization /detectnow command.
- C - Stop the Windows Update service and rename the C:\Program Files\WindowsUpdate folder. Then, restart the Windows Update service.
- D - Stop the Windows Update service and rename the %systemroot%\SoftwareDistribution folder. Then, restart the Windows Update service.

Answer: D

Question: 7

You are a desktop support technician for your company. The computers in your company run Windows Vista.

A user reports that Disk Defragmenter is running on his computer when he arrives at the office. You discover that Disk Defragmenter is set to run at the same time that a software application maintenance program is set to run.

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You need to ensure that Disk Defragmenter runs at 3 A.M. on the user's computer. You must achieve this goal by using the minimum amount of administrative effort.
What should you do?

- A - In Task Scheduler, locate the Disk Defragment task and set it to 3 A.M.
- B - In Local Group Policy, set the Disk Defragmenter program to run at 3 A.M.
- C - Open Task Scheduler and create a new task to run the Disk Defragmenter program at 3 A.M.
- D - Configure a Group Policy Object across the domain and set the Disk Defragmenter program to run at 3 A.M.

Answer: A

Question: 8

You are a desktop support technician for your company.

The computers in your company run Windows Vista. The computers run Performance Monitor daily. Performance logging data is saved to a file named perfmon.blg.

You need to view the performance data in an SQL database.

What should you do?

- A - Use Sort.exe to output a .sql file.
- B - Use Fc.exe to perform a binary comparison.
- C - Use the type command to pipe the file to a .sql file.
- D - Run Relog.exe to export the file to a new output file format.

Answer: D

Question: 9

You are a desktop support technician for your company. The computers in your company run Windows Vista.

You need to prevent users from installing devices on their computers. Your solution must achieve this goal without modifying administrator permissions.

Which two policy settings in group policy object editor should you enable? (Each correct answer presents part of the solution. Choose two.)

- A - Prevent installation of removable devices
- B - Allow administrators to override device installation policy
- C - Prevent installation of devices that match these device IDs
- D - Allow installation of devices that match any of these device IDs
- E - Prevent installation of devices not described by other policy settings

Answer: B, E

Question: 10

You are a desktop support technician for your company.

You need to disable the User Account Control (UAC) feature for local administrators by using the Group Policy Object Editor. Your solution must not disable UAC for standard users.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

- A - Set Disabled for the User Account Control: Run all administrators in Admin Approval Mode option.
- B - Set Disabled for the User Account Control: Detect application installations and prompt for elevation option.
- C - Set Disabled for the User Account Control: Switch to the secure desktop when prompting for elevation option.

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- D - Set Enabled for the User Account Control: Admin Approval Mode for the Built-in Administrator account option.
- E - Set Elevate without prompting for the User Account Control: Behavior of the elevation prompt for administrators in Admin Approval Mode option.

Answer: A, E

Question: 11

You are a desktop support technician for your company. Your company's computers run Windows Vista.

Users send security reports to the main office over the Internet by using Windows Mail.

You need recommend a solution to ensure that the security reports are encrypted when they are transmitted over the Internet.

What should you recommend?

- A - Use S/MIME.
- B - Use POP3 with Secure Sockets Layer (SSL).
- C - Use Encrypted File System (EFS).
- D - Use SMTP.

Answer: A

Question: 12

You are a desktop support technician for your company.

Your client computers run Windows Vista.

You need to recommend a solution to enable forwarding of events. The events must be encrypted when they are forwarded.

Which three configurations should you recommend? (Each correct answer presents part of the solution. Choose three.)

- A - Open port 443 on the Windows firewall.
- B - Ensure that all users have a user certificate.
- C - Ensure that all computers have a computer certificate.
- D - Configure the client computers by using winrm.exe.
- E - Set the Certificate Propagation service startup type to automatic.

Answer: A, C, D

Question: 13

You are a desktop support technician for your company.

You set up event forwarding between a source computer and a collecting computer. The collecting computer has a standard user set to run the subscription.

The collecting computer displays the subscription status as Trying. You verify that there is no error on the source computer and that the firewall is configured correctly.

You need to view the subscription run time status.

What should you do?

- A - Use the Wecutil.exe command line utility.
- B - Analyze the Security event log.
- C - Analyze the dtcinstall.log file.
- D - Use the Resultant Set of Policy console.

Answer: A

Question: 14

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You are a desktop support technician for your company.

Your network contains an Active Directory domain. All Windows Vista computers are joined to the domain.

You need to ensure that the settings that are configured by using the Local Computer Policy are

not applied to the Windows Vista computers.
What should you do?

- A - Delete gpmmc.msc.
- B - Delete gpedit.msc.
- C - Disable registry policy processing.
- D - Turn off Local Group Policy objects processing.

Answer: D

Question: 15

You are a desktop support technician for your company.
Your company has a main office and a branch office. You connect a new computer that runs Windows Vista to the main office network.
You need to ensure that the new computer can discover all the computers on the main office network. You also need to ensure that all computers on the main office and branch office networks can discover the new computer.
What should you do?

- A - Set the Location type of the network to Public.
- B - Set the Location type of the network to Private.
- C - Configure Windows Firewall to permit traffic on port 3389.
- D - Create and assign a new IPSec policy that activates the Default response rule.

Answer: B

Question: 16

You are a desktop support technician for your company.
Your company has a main office and three branch offices. A user travels to all the offices with a portable computer that runs Windows Vista.
You need to ensure that the user can access network printers at any office without reconfiguring her computer.
What should you do?

- A - Restart the Printer Spooler service.
- B - Create a Deploy Printer connection in the User Configuration policy.
- C - Create a Deploy Printer connection in the Computer Configuration policy.
- D - Ensure that the Background Intelligent Transfer Service (BITS) service is started.

Answer: B

Question: 17

You are a desktop support technician for your company.
All client computers at the company run Windows Vista. The company uses Windows Server 2003 virtual private network (VPN) servers.
You need to recommend a solution to simplify the setup of VPN connections on client computers.
What should you recommend?

- A - Create an .ins file and distribute it to all users.
- B - Use the Connection Manager Administration Kit (CMAK) to build a service profile.
- C - Configure Group Policy and the Network Connections options under Computer Configuration.

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- D - Configure Group Policy and the Network Connections options under User Configuration.

Answer: B

Question: 18

You are a desktop support technician for your company.

The computers on the corporate network run Windows XP and Windows Vista in a single domain.

The computers that run Windows XP do not appear on the Network Map diagram.

You need to ensure that all the computers appear on the Network Map diagram.

What should you do?

- A - Install the UPnP networking service on the computers that run Windows XP.
- B - Download the Link-Layer Topology Discovery (LLTD) Responder component from the Microsoft Web site and install the component on the domain server.
- C - Download the LLTD Responder component from the Microsoft Web site and install the component on the computers that run Windows XP.
- D - Download the LLTD Responder component from the Microsoft Web site and install the component on the computers that run Windows Vista.

Answer: C

Question: 19

You are a desktop support technician for your company.

The computers on the corporate network run Windows Vista. The computers are configured to obtain IP addresses automatically.

A user reports that he cannot access resources on the corporate network. You discover that the IP address of the user's computer is 169.254.17.9 with a 16-bit subnet mask. You restart the computer, but the user still cannot access resources on the corporate network.

You need to ensure that the user can access resources on the corporate network.

What should you do?

- A - Run the `ipconfig /flushdns` command with elevated privileges.
- B - Run the `net start "Workstation"` command with elevated privileges.
- C - Run the `net start "DHCP Client"` command with elevated privileges.
- D - Run the `ipconfig /release` command with elevated privileges and run the `ipconfig /renew` command.

Answer: C

Question: 20

You are a desktop support technician for your company.

The computers in your company run Windows Vista. The computers have the All Comm and Secure Comm policies defined. You assign the All Comm policy to the computers. You need to ensure that the computers encrypt all outgoing traffic. What should you do?

- A - Delete the All Comm policy.
- B - Assign the Secure Comm policy.
- C - Configure the All Comm policy to use a mirrored filter.
- D - Set the source address of the existing filter to My IP address.

Answer: B

Question: 21

You are a desktop support technician for your company.

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You relocate an application server named AppServer1 to another subnet. When a user accesses the applications on AppServer1 the user receives the following error message: "Network path not found."

You verify that AppServer1 and all applications are functional.

You need to enable the user to access the applications on AppServer1.

Which command should you run on the computer?

- A - Nbtstat R
- B - Nbtstat RR
- C - IPconfig / flushdns
- D - IPconfig / registerdns

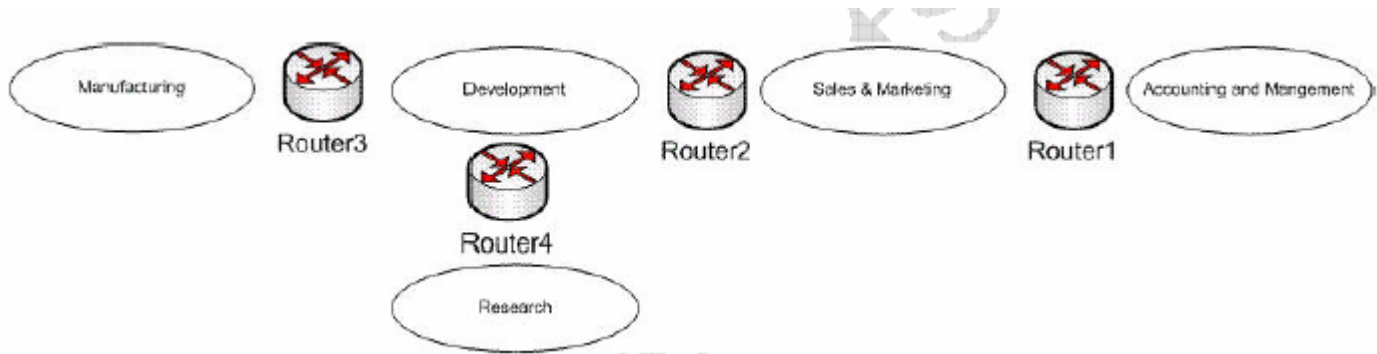
Answer: C

Question: 22

You are a desktop support technician for your company.

The computers on the corporate network run Windows Vista. They are configured to obtain an IP address automatically. Clients on the manufacturing subnet have an IP address with a prefix of 169.254 and a 16-bit subnet mask. All the routers on the network are RFC-1542-compliant.

These clients can access resources on their own subnet. However, they are unable to access the resources on any other subnet. The relevant portion of the network is shown in the exhibit.



You need to identify why the clients are unable to access the resources.
What should you do?

- A - Test the functionality of Router3.
- B - Run pathping from the manufacturing network.
- C - Assign each client system the IP address of a DNS server.
- D - Restart the Dynamic Host Configuration Protocol client service on the client computers on the manufacturing network.

Answer: A

Question: 23

You are a desktop administrator for your company.
The company has a number of stand-alone laptop computers that run Windows Vista. The laptop computers are configured with wireless network adapters.
You configure the laptop computers to connect to a wireless network.
You need to ensure that the laptop computers:
Can connect to one another.
Do not connect to other networks.
What should you do?

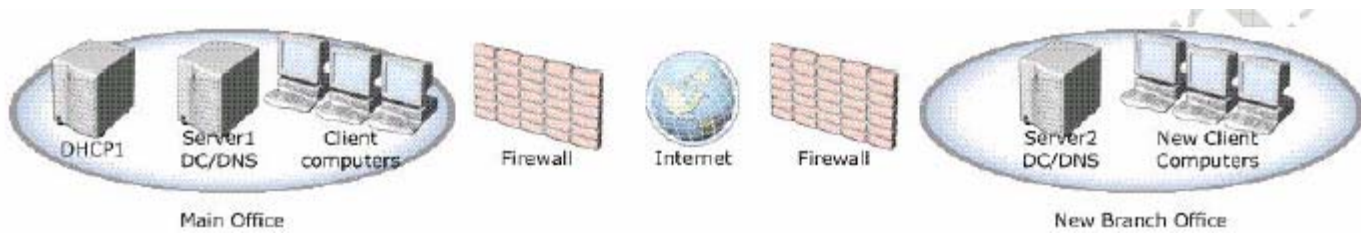
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- A - Disable the internal wireless adapter on the laptops.
- B - Configure the wireless adapter with static IP settings
- C - Configure the Prohibit Access of the Windows Connect Now wizards setting in Local Policy.
- D - On the wireless connection, disable the Connect to a more preferred network if available option.

Answer: C

Question: 24

You are a desktop support technician for your company.
You deploy 10 computers that run Windows Vista to a branch office. The relevant portion of the network is shown in the exhibit.



You need to configure the Windows Vista computers in the branch office to communicate with the main office. Your solution must minimize WAN traffic.

Which two configurations should you perform on the Windows Vista computers? (Each correct answer presents part of the solution. Choose two.)

- A - Configure the computers in the branch office to use static IP addresses.
- B - Configure the computers in the branch office as Dynamic Host Configuration Protocol (DHCP) clients.
- C - Configure the computers in the branch office to use Server2 as the preferred DNS server, and Server1 as the alternate DNS server.
- D - Configure the computers in the branch office to use Server1 as the preferred DNS server, and Server2 as the alternate DNS server.

Answer: A, C

Question: 25

You are a desktop support technician for your company.

The company has a fully routed corporate network. The network consists of three locations that use IPv6 network addresses. Computers that run Windows Vista are connected to this network. You need to configure private IPv6 addresses to the computers that run Windows Vista.

What should you do?

- A - Configure the computers to use a local address.
- B - Configure the computers to use a global address.
- C - Configure the computers to use a link-local address.
- D - Configure the computers to use an unspecified address.

Answer: A

Question: 26

You are a desktop support technician for your company.

You deploy Windows Vista on all the computers on the corporate network.

You discover that kernel32.dll is corrupt.

You need to repair kernel32.dll without checking any other system file.

Which command should you run?

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A - sfc / scannow

- B - sfc / verifyonly
- C - sfc / scanfile =c:\windows\system32\kernel32.dll
- D - sfc / verifyfile =c:\windows\system32\kernel32.dll

Answer: C

Question: 27

You are a desktop support technician for your company.
You have deployed Windows Vista and Microsoft Windows XP Professional in a dual boot configuration for the developers.
You need to ensure that the dual-boot computers start Windows XP Professional by default.
What should you do?

- A - Convert the hard disk that contains the boot partition to a dynamic disk.
- B - Convert the hard disk that contains the system partition to a dynamic disk.
- C - Modify the ARC path for default operating system in the boot.ini file.
- D - Use bcdedit.exe to set the default entry.
- E - Modify the environment variable entry in the autoexec.nt file.

Answer: D

Question: 28

You are a desktop support technician for your company.
You plan to deploy Windows Vista on a computer by using a custom image. The image is on a file server on the LAN. You have the Windows Pre-installation Environment (WinPE) CD and the Windows Vista installation DVD.
You need to deploy Windows Vista on the computer.
Which three actions should you perform? (To answer, move the appropriate actions from the list of actions to the answer area and arrange them in e correct order.)

Select Actions from these	Place action here
Start the computer by using a network boot floppy disk.	1st Action
Start the computer by using the WinPE CD.	2nd Action
Run imagex.exe to apply boot.wim from the Windows Vista installation DVD and to apply the WIM image from the file server to drive C.	3rd Action
Run diskpart.exe to partition and format the hard disk.	
Run imagex.exe to apply the WIM image to drive C.	
Copy unattend.xml from the file server to the local hard disk.	

Answer:

Select Actions from these

Start the computer by using a network boot floppy disk.

Start the computer by using the WinPE CD.

Run imagex.exe to apply boot.wim from the Windows Vista installation DVD and to apply the WIM image from the file server to drive C.

Run diskpart.exe to partition and format the hard disk.

Run imagex.exe to apply the WIM image to drive C.

Copy unattend.xml from the file server to the local hard disk.

Place action here

Start the computer by using the WinPE CD.

Run diskpart.exe to partition and format the hard disk.

Run imagex.exe to apply the WIM image to drive C.

Page 10 of 45**Question: 29**

You are a desktop support technician for your company.

You plan to deploy Windows Vista over the network. All computers have an optical drive and a PXE compliant network card.

You copy Windows Vista installation source files to a shared folder on a file server. You create a custom answer file and copy the file to the shared folder.

You need to recommend the required resources to perform an automated installation of Windows Vista. The installation must be performed over the network.

What resources do you require?

A - A Microsoft Windows Preinstallation Environment (WinPE) CD.

B - A network boot floppy disk.

C - A Remote Installation Service (RIS) server.

D - A Windows Media server.

Answer: A**Question: 30**

You are a desktop support technician for your company.

You upgrade the computers to Windows Vista and restore the backed up user-state information on the upgraded computers.

LoadState.exe fails the first time users log on to their computers. Users receive the following error message: "You must be an administrator to migrate one or more of the files or settings that are in the store. Log on as an administrator and try again. Please see the log file for more details."

You need to ensure that LoadState.exe runs successfully when users log on to the upgraded computers. You must achieve this goal by using the minimum amount of administrative effort.

What should you do?

A - Log on to each computer with administrator credentials.

B - Modify the logon script to use the /q option for LoadState.exe.

C - Modify the logon script to include the /c option for LoadState.exe.

D - Log on to each computer by using a standard user account and run cmd.exe as administrator. Type LoadState.exe at the command prompt.

Answer: B

Question: 31

You are a desktop support technician for your company. All the computers run Microsoft Windows XP. Roaming user profiles exist for all users.

You plan to deploy Windows Vista for all users by using a third-party imaging tool.

You need to ensure that users will receive their personal settings on the new Windows Vista computers.

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What should you do?

A - In Active Directory Users and Computers, add the .v2 file extension to the user profile path.

B - Use the User State Migration Tool to migrate the user profiles.

C - Use the Active Directory Migration Tool migrate the user account.

D - For each roaming user profile, rename ntuser.dat to ntuser.v2.

Answer: B

Question: 32

You are a desktop support technician for your company. Users encrypt their confidential files by using Encrypt File System (EFS).

Before you upgrade computers to Windows Vista, you want to perform user-state backups by using the User State Migration Tool 3.0.

You need to ensure that ScanState.exe ignores the encrypted files when it backs up user-state information.

Which switch in ScanState.exe should you use?

A - / efs:abort

B - /encrypt

C - / efs:skip

D - / nocompress

Answer: C

Question: 33

You are a desktop support technician for your company. You upgrade the computers from Microsoft Windows XP Professional to Windows Vista.

A user is unable to use the Windows Aero theme. You verify that the computer meets the hardware requirements for Windows Aero. You discover that the problem is due to device driver in compatibility.

You need to ensure that the user can use the Windows Aero theme on the computer.

What should you do?

- A - Uninstall the display adapter driver.
- B - Install an additional display adapter driver.
- C - Roll back the display adapter driver to a previous version.
- D - Update the display adapter driver to support Windows Vista Display Driver Model.

Answer: D

Question: 34

You are a desktop support technician for your company.

All computers at your company run Windows Vista. Your company's anti-virus software is configured to write error messages to the Application event log.

You need to recommend a solution that centralizes the anti-virus error messages generated on Windows Vista computers.

What should you recommend?

- A - On all Windows Vista computers, set the trap destination for the SNMP Trap service.
- B - On all Windows Vista computers, create a performance counter alert Data Collector Set.
- C - On one Windows Vista Computer, create a performance counter alert Data Collector Set.
- D - On one Windows Vista Computer, create an Event Forwarding subscription for each Windows Vista computer.

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Answer: D

Question: 35

You are a desktop support technician for your company. All client computers at the company run Windows Vista.

Some users require a legacy application that will run only on Windows XP Professional computers.

You need to design a solution that allows clients to run the legacy application. Your solution must minimize hardware cost.

What should you recommend?

- A - Disable User Account Control.
- B - Provide each user with Microsoft Virtual PC.
- C - Provide each user with an additional computer.
- D - Disable the User Account Control: Virtualizes file and registry write failures to per-user locations policy setting.

Answer: B

Question: 36

You are a desktop support technician for your company.

Your company has several mobile users with Windows Vista and Microsoft Office 2007. The mobile users manage their own computers.

You need to recommend a solution that enables mobile users to automatically update Windows Vista and Office 2007.

What should you recommend?

- A - Instruct users to run wuaucm.exe /detectnow.
- B - Instruct users to configure Windows Update to install updates automatically.
- C - Instruct users to install Microsoft Update and confirm that Install updates automatically is enabled for Windows Update.
- D - Instruct users to configure Windows Update and enable the Include recommended updates when downloading, installing or notifying me about updates option.

Answer: C

Question: 37

You are a desktop support technician for your company.

A software restriction policy has been created for all users. The policy has been set to Unrestricted.

The security team has digitally signed all authorized corporate scripts. The security team is concerned that users may execute .vbs scripts from untrusted sources.

You need to recommend a solution that prevents the execution of scripts from untrusted sources.

Your solution must not interfere with the corporate logon script.

Which two configurations should you recommend? (Each correct answer presents part of the solution. Choose two.)

- A - Create a path rule for *.vbs Set the rule to Disallowed.
- B - Create a certificate rule for the corporate certificate. Set the rule to Unrestricted.
- C - Create a network zone rule for the Local Intranet zone. Set the rule to Unrestricted.
- D - Create a network zone rule for the Trusted Sites zone. Set the rule to Basic User.
- E - Create a path rule for \\%userdomain%\sysvol. Set the rule to Disallowed.

Answer: A, B

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Question: 38

You are a desktop support technician for your company.

The company's corporate security policy states that users can only run authorized 32-bit applications.

You need to recommend a solution to prevent users from running 16-bit applications.

What should you do?

- A - Deny the local Users group access to cmd.exe.
- B - Deny the local TrustedInstaller group access to wow32.dll.
- C - Turn off the Windows Process Activation Service feature.
- D - Modify the Computer Application Compatibility policy setting.

Answer: D

Question: 39

You are a desktop support technician for your company.

A local software restriction policy has been implemented on a shared computer. Users report that they are unable to launch any applications on the shared computer. You log on as an administrator and notice the same behavior.

You need to remove the software restriction policy.

What should you do?

A - Reboot the computers in Safe Mode.

B - Run the Group Policy Management Console.

C - Reboot the computer by using Last Known Good Configuration.

D - Start the computer by using Windows Recovery Environment (WinRE).

Answer: A

Question: 40

You are a desktop support technician for your company.

The network contains a single Active Directory domain. A Group Policy object (GPO) named Application Deployment is linked to the domain. The Application Deployment GPO publishes an application named CorpApp to all users in the domain.

Your company plans to upgrade CorpApp to a newer version.

You need to recommend a solution for the upgrade of CorpApp. Users with the previous version of CorpApp must not be forced to upgrade to the new version.

What should you recommend?

A - Redeploy the existing version of CorpApp.

B - Deploy the new version of CorpApp as an optional upgrade.

C - Deploy the new version of CorpApp as a mandatory upgrade.

D - Apply Block policy inheritance to all organizational units that contain user accounts.

Answer: B

Question: 41

You are a desktop support technician for your company.

Your company has deployed Windows Vista and uses group policy to distribute applications to users.

A new application has recently been assigned by using a Group Policy object (GPO).

A number of mobile users report that they are unable to run the application. When they launch the application, the users receive an error message indicating they are unable to connect to the installation source.

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You need to recommend a solution that will allow mobile users to install assigned applications in

the future.

What should you recommend?

- A - Software deployments use an .mst file.
- B - Use of a .zap file instead of an .msi package.
- C - Add the Mobile users to the local administrators group.
- D - Software deployments have the Install this application at logon option enabled.

Answer: D

Question: 42

You are a desktop support technician for your company.

All printers in your company are shared on a central server. Your company uses a custom DOS application.

You need to recommend a solution that allows users to print to a shared printer by using the DOS application.

What should you recommend?

- A - Turn on the Simple NFS feature.
- B - Map an LPT port to the shared printer.
- C - Turn on the Simple TCP/IP Services feature.
- D - Run the application in Windows 95 compatibility mode.

Answer: B

Question: 43

You are a desktop support technician for your company.

Your network contains an Active Directory domain. All client computers run Windows Vista. An organizational unit (OU) named Human Resources contains all user accounts for the human resources department. Human resources users require access to a custom application named App1.

A new software restriction policy has been implemented for the Human Resources organizational unit (OU) and the default security level has been set to Disallow.

You need to configure the software restriction policy to allow human resources users to run App1.

Human resources users should not be allowed to run any other unauthorized applications.

What should you do?

- A - Create a new path rule for App1.
- B - Add App1 to the Designated File Types.
- C - Set the default security level to Basic User.
- D - Set the default security level to Unrestricted.

Answer: A

Question: 44

You are a desktop support technician for your company. The computers in your company run

Windows Vista. You need to ensure that user attempts to modify the registry settings are logged.

Which audit policy should you enable?

- A - Audit privilege use
- B - Audit object access
- C - Audit system events
- D - Audit directory service access

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Answer: B

Question: 45

You are a desktop support technician for your company. The computers on the corporate network run Windows Vista.

You need to ensure that users can successfully install software updates on their computers by using their standard user accounts. Your solution must not compromise system security.

Which two actions should you perform? (Each correct answer presents part of the solution.

Choose two.)

- A - Disable the Prohibit patching policy in group policy.
- B - Disable the Prohibit Flyweight Patching policy in group policy.
- C - Enable the Enable user control over installs policy in group policy.
- D - Enable the Always install with elevated privileges policy in group policy.
- E - Disable the Prohibit non-administrators from applying vendor signed updates policy in group policy.

Answer: A, E

Question: 46

You are a desktop support technician for your company.

The computers in your company run Windows Vista in a single domain. An application named Application1 is deployed on a server.

Every time a user runs Application1, he receives an error message stating that the connection has timed out.

You need to collect statistical data from the user's computer to troubleshoot this issue.

What should you do?

- A - Use the PING protocol to test connectivity with the default gateway.
- B - Open Status Windows for Network Connection and select the Diagnose option.
- C - Open the Windows Firewall properties and select the Block all Programs option.
- D - Open the Windows Firewall properties and select the Security Logging for Dropped Packets option.

Answer: D

Question: 47

You are a desktop support technician for your company. The computers in your company run Windows Vista.

The local user accounts use a self-signed certificate to encrypt and decrypt files and folders.
A user wants to transfer files from a desktop computer to a portable computer.
You need to ensure that the user can access the files on the portable computer.
What should you do?

- A - Export the certificate issued to the desktop computer. Import the certificate to the Personal Certificate Store on the laptop computer.
- B - Export the certificate issued to the user account from the desktop computer. Import the certificate to the Personal Certificate Store on the laptop computer.
- C - Export the certificate issued to the user account from the desktop computer. Import the certificate to the Trusted Root Certification Authorities on the laptop computer.
- D - Export the Trusted Root Certification Authorities from the desktop computer. Import the certificate to the Trusted Root Certification Authorities on the laptop computer.

Answer: B

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Question: 48

You are a desktop support technician for your company.
The computers on the corporate network run Windows Vista.
You need to prevent users from installing non-trusted certificates on their computers.
What should you do?

- A - Use group policy to Enable trusted publisher lockdown.
- B - Use group policy to change the Internet Zone setting to High.
- C - Change the Internet Zone setting to High in Windows Internet Explorer 7.
- D - Change the Trusted Sites Zone setting to High in Windows Internet Explorer 7.

Answer: A

Question: 49

You are a desktop support technician for your company. The computers in your company run Windows Vista.
Your company has a main office and a branch office. You manage the computers at the branch office. The IT manager at the main office provides you with a custom security template.
You need to compare the current security policy of the branch office computers with the custom security template.
What should you do?

- A - Run `secedit /Validate /cfg` followed by the file name of the custom security template.
- B - Save the custom security template and run the Resultant Set of Policy tool in logging mode.
- C - Save the custom security template and run `gpupdate /force /target:computer`.
- D - Run the Security Configuration and Analysis tool to create a new database and analyze the computers.

Answer: D

Question: 50

You are a desktop support technician for your company. The computers in your company run Windows Vista. You install a legacy application and its compatibility fix on the computers. Users report that the compatibility fix is applied to all the applications that have the same name as the legacy application. You need to ensure that the compatibility fix is applied only to the legacy earlier application. What should you do?

- A - Re-create the application compatibility fix. In the Create New Application Fix wizard, select PE_CHECKSUM and SIZE.
- B - Re-create the application compatibility fix. In the Create New Application Fix wizard, select SIZE and INTERNAL_NAME.
- C - Re-create the application compatibility fix. In the Create New Application Fix wizard, select SIZE and PRODUCT_VERSION.
- D - Re-create the application compatibility fix. In the Create New Application Fix wizard, select PRODUCT_VERSION and INTERNAL_NAME.

Answer: A

Question: 51

You are a desktop support technician for your company. The computers in your company run Windows Vista. When you check for updates on the Windows Update Web site, the 0x80070003 error appears. You need to ensure that your computer can download and apply new updates. What should you do?

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- A - Restart the Windows Installer service.
- B - Delete the WindowsUpdate.log file.
- C - Restart the Background Intelligence Transfer Service.
- D - Delete all files in the C:\Windows\SoftwareDistribution\Datastore and C:\Windows\SoftwareDistribution\Download folders.

Answer: D

Question: 52

You are a desktop support technician for your company. The computers in your company run Windows Vista. The computers are encrypted with BitLocker. Each computer's motherboard contains a Trusted Platform Model (TPM) chip. The password for the BitLocker is stored on the USB drive. A user reports that her computer does not start. You discover that the computer's TPM chip is faulty.

You need to recover the encrypted data from the user's computer.
What should you do?

- A - Run Windows Recovery Environment (WinRE).
- B - Update the BIOS on the computers motherboard.
- C - Replace the computers motherboard with a motherboard of the same brand and firmware as the TPM chip.
- D - Open the text file that BitLocker created from the USB drive. Locate the password and then log on to the BitLocker Drive Encryption Recovery console.

Answer: D

Question: 53

You are a desktop support technician for your company. The computers in your company run Windows Vista.

When a user starts a computer, the user receives the following error message:

“An Application Request Change was made for a known application file: C:\Program Files\Windows Defender\MpCmdRun.exe.”

You need to ensure that the user does not receive the error message. You must achieve this goal without compromising the security of the computer.

What should you do?

- A - In the Windows Defender option, under Default actions for Low alert items, change the Default Action setting to Ignore.
- B - In the Windows Defender option, under Default actions for Medium alert items, change the Default Action setting to Ignore.
- C - In the Windows Defender option, under Default actions for High alert items, change the Default Action setting to Ignore.
- D - In the Windows Defender option, clear the Changes made to your computer by software that is permitted to run check box.

Answer: D

Question: 54

You are a desktop support technician for your company. The computers in your company run Windows Vista.

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When you perform a routine maintenance task, you discover that the computers do not prompt for verification of the administrator credentials.

You need to ensure that every administrative task prompts for verification of administrator credentials.

What should you do?

- A - Enable the User Account Control feature.

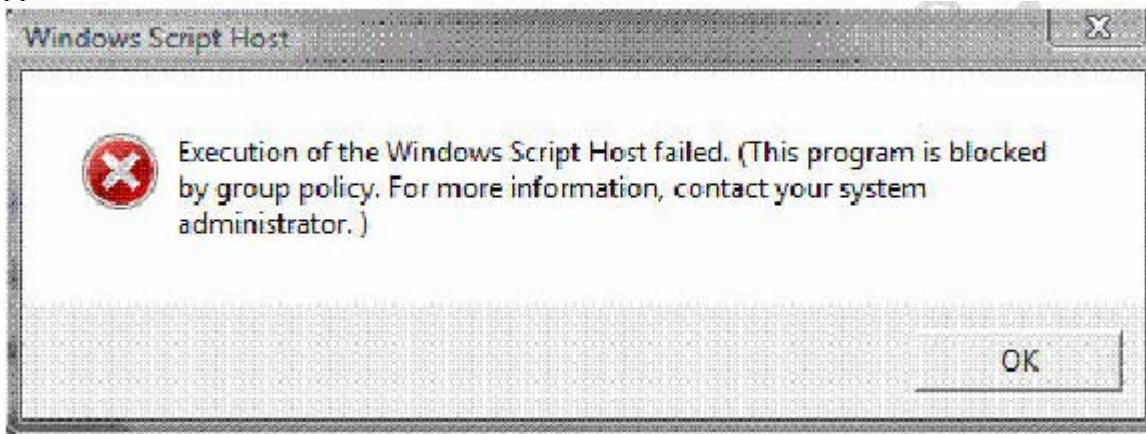
- B - Run all the administrative tasks by selecting the Run as administrator option.
- C - Issue smart cards to users and configure each computer to prompt for the smart card.
- D - Configure all computers to elevate privileges only for executable files that are signed and executed.

Answer: A

Question: 55

You are a desktop support technician for your company.

You create a folder named Scripts on the root of drive C. You create a VBS script file and save the VBS script to the Scripts folder. When you run the script, the message shown in the exhibit appears.



You need to ensure that the script can run successfully.
What should you do?

- A - Create a new path rule for the script.
- B - Configure the Microsoft Windows Firewall to allow all VBS script files.
- C - Log on to the computer as an administrator and run the script.
- D - Store the VBS script file in the System32 folder and create a new hash rule for the script.

Answer: A

Question: 56

You are a desktop support technician for your company. The computers in your company run Windows Vista.

When a user attempts to alter the permissions on a folder, she receives a message stating that access is denied.

You need to ensure that the user can modify the permissions on the folder.

What should you do?

- A - Add the team members account to the Power Users group on each computer.
- B - Grant Allow-Modify permission to the team member in the properties of the folder.
- C - Grant Allow-Full control permission to the team member in the properties of the folder.
- D - Add the team members account to the Network Configuration Operators group on each

computer.

Answer: C

Question: 57

You are a desktop support technician for your company. The computers in your company run Windows Vista in a single domain. The computers are deployed with the default Microsoft Windows Firewall settings.

Users are unable to connect to a network projector.

You need to ensure that users can connect to the network projector. Your solution must not compromise the security of the network.

What should you do?

- A - Select the PC-to-PC Sync option on Windows Firewall.
- B - Select the Remote Desktop option on Windows Firewall.
- C - Select the Network Explorer option on Windows Firewall.
- D - Select the Connect to a Network Projector option on Windows Firewall.

Answer: D

Question: 58

You are a desktop support technician for your company.

Your company has the following departments:

Sales : Computers belong to the corporate domain and run Windows Vista or Microsoft Windows XP Professional.

Accounting : Computers belong to the corporate domain and run Windows NT Workstation 4.0 with Service Pack 6.

Graphics : Computers belong to their own domain in a separate forest and run Windows Vista.

Research: Computers belong to a workgroup and run Windows Vista or Windows XP Professional.

You need to ensure that all the computers in the company authenticate by using Kerberos.

Which two actions should you perform? (Each correct answer presents part of the solution.

Choose two.)

- A - Upgrade all the computers in the Accounting department to Windows Vista.
- B - Join all the computers in the Research department to the corporate domain.
- C - Configure the local policy on each computer that runs Windows Vista to reject NTLM responses.
- D - Establish a forest trust between the forest that hosts the Graphics department domain and the Sales department domain.

Answer: A, B

Question: 59

You are a desktop support technician for your company.

All computers run Windows Vista.

You need to disable all pop-up notifications in Internet Explorer without compromising the security of the computers.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

A - Add the URLs of the blocked Web sites.

B - Change the pop-up blocker filter level to High: Block all pop-ups (Ctrl+Alt to override)

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C - Clear the Play a sound when a pop-up is blocked check box.

D - Select the Play a sound when a pop-up is blocked check box.

E - Clear the Show Information Bar when a pop-up window is blocked check box.

Answer: C, E

Question: 60

You are a desktop support technician for your company. The computers in your company run Windows Vista.

Users must install a custom application on their computers.

You need to ensure that the application customization files cannot be modified after installation.

Which group policy should you enable?

A - Prohibit patching

B - Disable IE security prompt for Windows Installer scripts

C - Prohibit non-administrators from applying vendor signed updates

D - Cache transforms in secure location on workstation

Answer: D

Question: 61

You are a desktop support technician for your company. The computers in your company run Windows Vista.

A common spyware program infects a computer. You verify that Microsoft Windows Defender is running on the computer.

You need to ensure that Windows Defender detects the spyware automatically.

What should you do?

A - Run a full system scan on the computer.

B - Select all the real-time protection options in Windows Defender.

C - Delete the files in C:\Users\[username]\AppData\Local\Microsoft\Windows Defender\FileTracker.

D - Select the Use heuristics to detect potentially harmful or unwanted behavior by software that hasn't been analyzed for risks option.

Answer: B

Question: 62

You are a desktop support technician for your company.

All the computers in your company run Windows Vista. The .vbs logon script files are stored in a shared network folder. All of these scripts are signed.

You need to ensure that users cannot run unsigned scripts on their computers. No other applications should be affected.

You create a new software restriction policy

Which two actions should you perform next? (Each correct answer presents part of the solution. Choose two.)

A - Set Disallowed as the default security level.

B - Create a path rule, add *.vbs files to the shared network folder, and set the security level to Disallowed.

C - Create a path rule, add the frequently used application, and set the security level to Unrestricted.

D - Create a path rule, add *.vbs files, and set the security level to Unrestricted.

E - Create a certificate rule and set the security level to Unrestricted.

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Answer: B, E

Question: 63

You are a desktop support technician for your company. All the computers in your company run Windows Vista.

The company has a legacy clientserver application that does not have an upgrade. When you access the application by using a standard user account, the application fails.

You need to ensure that the application runs. You also need to ensure that users are granted only the necessary privileges.

What should you do?

A - Enable the Network Access: Let Everyone permissions apply to anonymous users option in the local security policy.

B - Disable the User Account Control: Only elevate executables that are signed and validated option in the local security policy.

C - Enable the User Account Control: Virtualize file and registry write failures to per-user locations option in the local security policy.

D - Configure user accounts only for users who need access to the application as members of the local administrators group. Do this on all the computers that use the application.

Answer: C

Question: 64

You are a desktop support technician for your company. The computers in your company run Windows Vista. All users log on to their computers by using a standard user account.

When you log on by using a standard user account, you are unable to perform administrative tasks.

You need to ensure that you are able to perform administrative tasks when you log on by using a standard user account.

What should you do?

A - Enable the User Account Control: Only elevate executables that are signed and validated option.

B - Enable the User Account Control: Virtualize file and registry write failures to per-user locations option.

C - Click the User Account Control: Behavior of the elevation prompt for standard users option and set it to Prompt for credentials.

D - Click the User Account Control: Behavior of the elevation prompt for administrators in Admin Approval Mode option and set it to Prompt for consent.

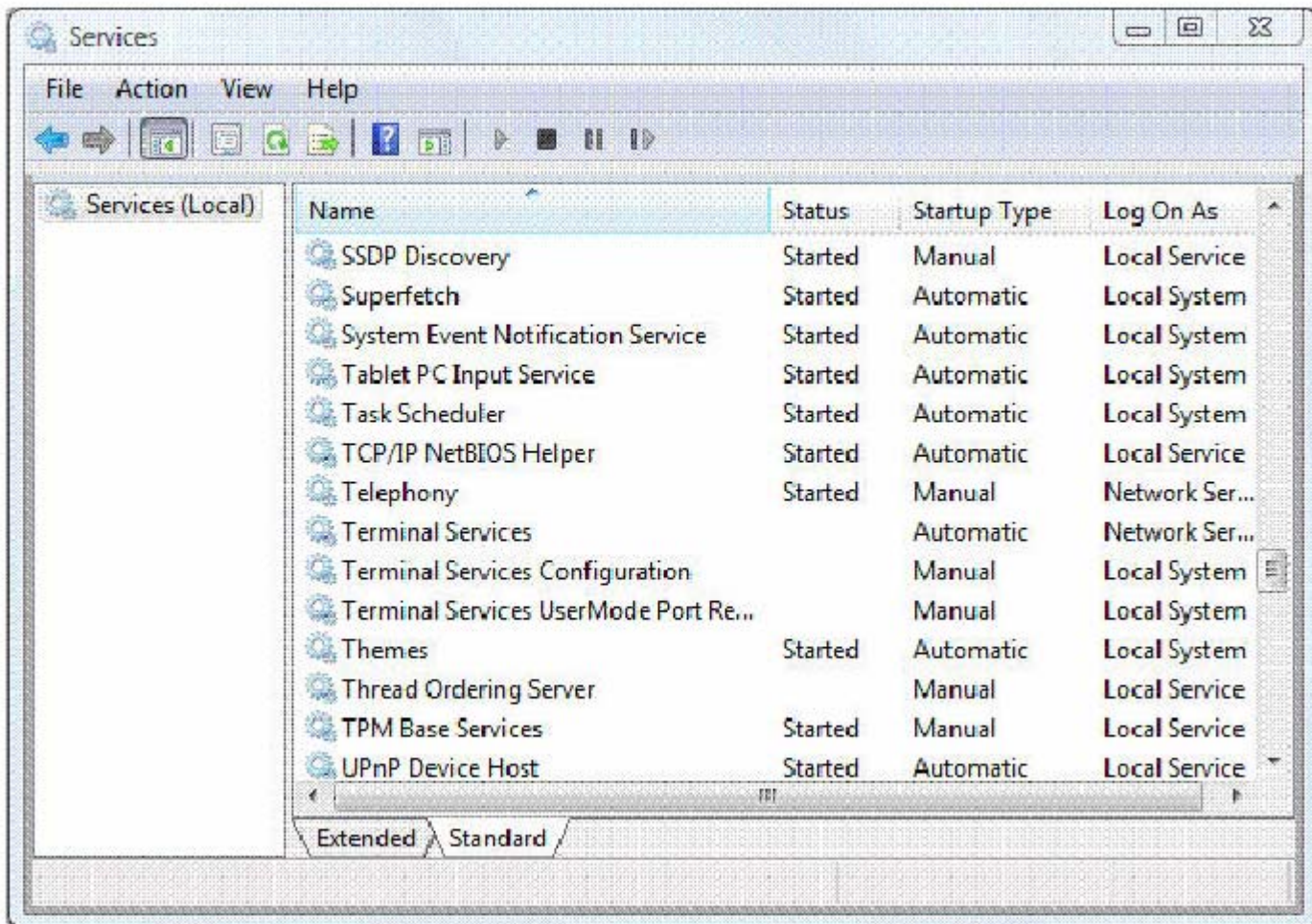
Answer: C

Question: 65

You are a desktop support technician for your company.

The computers in your company run Windows Vista. The computers are configured to allow Remote Assistance.

When you try to establish a Remote Assistance session with a computer, you receive a connection error. You ping the remote computer, and receive a response. The services console for the remote computer is shown in the exhibit.



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You need to establish a shared desktop connection with the computer.
What should you do?

- A - Start the Terminal Services service.
- B - Start the Terminal Services Configuration service.
- C - Change the Terminal Services Configuration startup type to Automatic and start the service.
- D - Change the Terminal Services UserMode Port Redirector startup type to Automatic and start the service.

Answer: A

Question: 66

You are a desktop support technician for your company.
The computers on the company's corporate network run Windows Vista. The computers are configured to obtain IP addresses automatically. All network shares on the computers link to the file server.
You change the IP addresses on all the DNS servers after working hours. You also change the

Dynamic Host Configuration Protocol (DHCP) options.
Some users report that they cannot access resources on the network.
You need to ensure that all users can access resources on the network.
What should you do?

- A - Run nbtstat -RR.
- B - Run ipconfig /registerdns.
- C - Reset the network adapter on each computer.
- D - Instruct the users to log off their computers and then log on.

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Answer: C

Question: 67

You are a desktop support technician for your company.
The computers on the corporate network run Windows Vista. The computers are configured to obtain IP addresses automatically. You assign new IP addresses to three core network servers. Users report that they are unable to access some resources on the corporate network. You need to ensure that users can access all the resources on the corporate network. What should you do?

- A - Run ipconfig /release on all the computers.
- B - Run ipconfig /flushdns on all the computers.
- C - Configure each computer with a manually assigned IP address.
- D - Configure each computer with the IP address of an alternate DNS server.

Answer: B

Question: 68

You are a desktop support technician for your company.
You store a file in the Public folder of a computer that runs Windows Vista. A coworker must be able to access the file from the network. You discover that all users are able to access the file from the network. You need to ensure that only your co worker can access the file from the network. What should you do?

- A - Set the Network discovery option to Off.
- B - Set the Password protected sharing option to On.
- C - Clear the Use Sharing Wizard (Recommended) check box.
- D - Set the Public folder sharing option to Turn off sharing (people logged on to this computer can still access this folder).

Answer: B

Question: 69

You are a desktop support technician for your company.

You deploy a custom peer-to-peer application on two computers that run Windows Vista. The application uses a custom port and a protocol for communication.

You need to ensure that the traffic between the two computers is authenticated.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

A - Configure a connection security rule on both the computers.

B - Configure Windows Firewall on both computers to allow traffic on the custom port.

C - Remove the users group from Discretionary Access Control List (DACL) on the installation directory of the peer-to-peer application.

D - Configure a user account on both computers, connect the computers by using a Universal Naming Convention (UNC) path and then type the new user account credentials when prompted.

Answer: A, B

Question: 70

You are a desktop support technician for your company.

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You install a wireless network adapter on a computer that runs Windows Vista. You also configure a connection to the CORPWLAN wireless network. However, you are unable to connect to the network from the computer.

You need to identify any configuration or hardware issues that prevent your computer from connecting to the wireless network.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

A - Run the Network Diagnostics tool.

B - Scan the computer for hardware changes.

C - Check the System log for errors with Event ID code 6100.

D - Check the Application log for errors with Event ID code 6000.

Answer: A, C

Question: 71

You are a desktop support technician for your company.

The computers on the corporate network run Windows Vista. Each computer has a wireless network adapter.

You install a wireless router. Authentication servers and Public Key Infrastructure are not available.

You need to help ensure the highest possible level of security for your network.

What should you do?

- A - Configure the router and clients to use the WPA2-Enterprise security type.
- B - Configure the router and clients to use the Shared security type with WEP encryption.
- C - Configure the router and clients to use the WPA-Personal security type with AES encryption.
- D - Configure the router and clients to use the 802.1x security type with the Protected EAP authentication and WEP encryption.

Answer: C

Question: 72

You are a desktop support technician for your company.
You connect a portable computer that runs Windows Vista to a wireless network.
You need to ensure that other computers on the wireless network cannot discover your computer.
What should you do?

- A - Disable Windows Firewall.
- B - Uninstall the Client for Microsoft Networks service.
- C - Set the Location type of the wireless network to Public.
- D - Set the Location type of the wireless network to Private.

Answer: C

Question: 73

You are a desktop support technician for your company.
The network contains a single Active Directory domain.
You plan to deploy Windows Vista on 100 new computers. All computers have PXE compliant network cards and CD-ROM drives.
You need to recommend the resources that are required to perform an installation of Windows Vista on the 100 new computers.
What resources do you require?

- A - A network boot floppy disk and the installation source files.

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- B - A Remote Installation Services (RIS) server, a DHCP server, and the installation source files.
- C - A Windows Deployment Services (WDS) server, a DHCP server, and the installation sources files.
- D - A Microsoft Windows Preinstallation Environment (WinPE) CD, a DHCP server, and a Windows Media server

Answer: C

Question: 74

You are a desktop support technician for your company.
You configure local policies on a computer that runs Windows Vista.
You need to ensure that only users with administrator credentials can install or update any device. Your solution must ensure that the policy is applied immediately.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

- A - Run gpupdate /force.
- B - Create a new hardware profile.
- C - Configure a Group Policy object (GPO) and modify the Driver Installation settings for users.
- D - Configure a Group Policy object (GPO) and modify the Device Installation Restrictions settings for computers.
- E - Assign Administrators Full Control permission to %systemroot%\inf. Remove permissions for all other users.

Answer: A, D

Question: 75

You are a desktop support technician for your company.

An error occurs when you attempt to install Windows Vista on a computer that has the following hardware configuration:

800-MHz CPU

256-MB memory

20-GB free space hard drive

Onboard Super VGA (SVGA) display adapter with independent memory

You need to ensure that the computer meets the Windows Vista installation requirements.

What should you do?

- A - Increase the memory to at least 512 MB.
- B - Change the existing CPU to a 1-GHz CPU.
- C - Clean the hard drive to create at least 30 GB of free space.
- D - Install a display adapter that has at least 256 MB of display memory.

Answer: A

Question: 76

You are a desktop support technician for your company.

You plan to deploy Windows Vista on the corporate network by using a custom WIM image.

Windows Automated Installation Kit is installed on one of the computers.

You need to create a Windows Pre-installation Environment (WinPE) CD that can capture the custom image from the master computer.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

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- A - Copy the winpe.wim and boot files. Burn this data on a CD.
- B - RunOscding.exe to create an ISO image of WinPE. Burn the image on a CD.
- C - Copy the Oscding.exe file and create a configuration file named wimscript.ini. Save the file in

the same directory as Oscdimg.exe.

D - Run Copyype.cmd. Copy the imagex.exe file and create a configuration file named wimscript.ini. Save the file in the same directory as imagex.exe.

Answer: B, D

Question: 77

You are a desktop support technician for your company.

Before you upgrade the computers to Windows Vista, you want to perform user-state backups by using the User State Migration Tool 3.0.

You need to ensure that ScanState.exe continues to run despite nonfatal errors when you back up user-state information.

Which switch in ScanState.exe should you use?

- A - /v
- B - /p
- C - /c
- D - /all

Answer: C

Question: 78

You are a desktop support technician for your company.

You need to manually install a new version of the display adapter driver on a computer that runs Windows Vista without using the drivers installation program. You must achieve this goal by using the minimum amount of administrative effort.

What should you do?

- A - Uninstall the current driver and restart the computer.
- B - Update the driver and specify the path that contains the new driver.
- C - Manually copy all the available driver files to the %systemroot% folder.
- D - Manually copy all the available driver files to the c:\windows\system32 folder.

Answer: B

Question: 79

You are a desktop support technician for your company. You deploy Windows Vista on all the computers. You set up a group policy to redirect the Documents folder to a central server.

You discover that the Pictures folder is not redirected as a subfolder within the Documents folder.

You need to ensure that the Pictures folder is redirected to the central server.

What should you do?

- A - Create a Pictures folder on the Documents folder on the central server.
- B - Modify the group policy to set the target of the Pictures folder to follow the settings of the Documents folder.
- C - Notify users to access the properties of the Pictures folder and change the location of the Pictures folder to the specific path on the central server.
- D - Modify the group policy to allow the redirection settings of the Pictures folder to apply to

Microsoft Windows 2000 Professional Windows XP, and Windows NT 4.0.

Answer: B

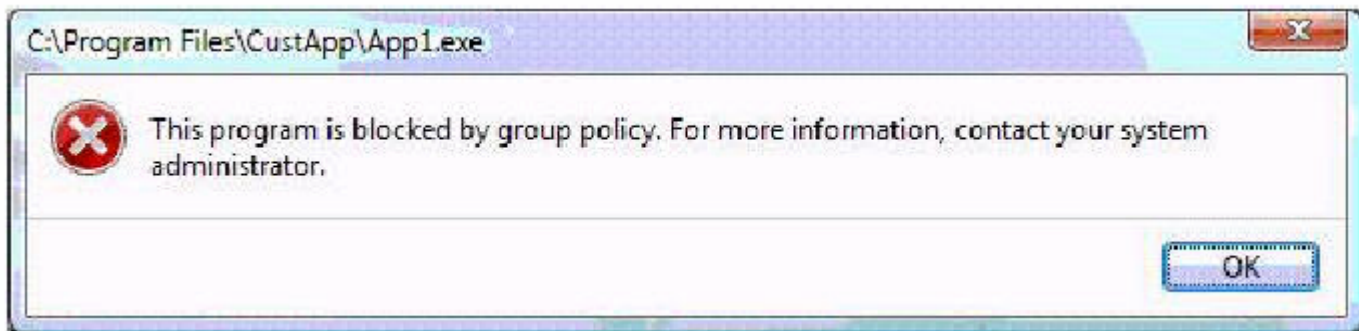
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Question: 80

You are a desktop support technician for your company.

Computer accounts for Windows Vista computers are located in an organization unit (OU) named Vista Computers. A Group Policy object (GPO) is linked to the Vista Computers OU. The GPO is configured with a software restriction policy that is set to Unrestricted. A path rule has been added for c:\Program Files\Cust4pp and set to Unrestricted.

Windows Vista users report that when they attempt to run App1.exe in the Cust4pp folder they receive the following error:



You need to identify what is preventing the application from running.
What console should you use?

- A - TPM Management
- B - IP Security Monitor
- C - Resultant Set of Policy
- D - Authorization Manager

Answer: C

Question: 81

You are a desktop support technician for your company.

You must deploy an application that requires more space than is currently available on the boot partition. The application stores large temporary files in a Temp folder.

You need to change the location of the temp folder to a newly installed disk.

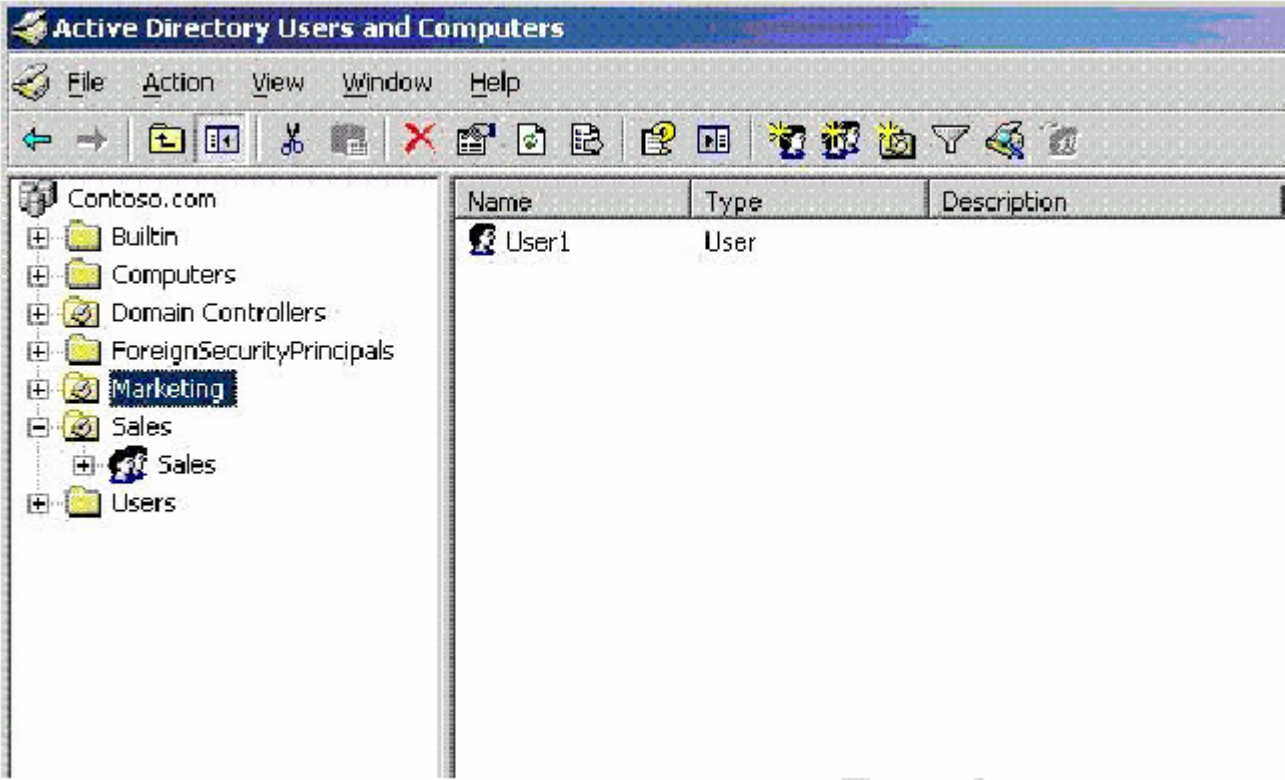
What should you do?

- A - Modify the TEMP environment variable.
- B - Add the Set TEMP command to Autoexec.nt.
- C - Move C:\Windows\TEMP to the new disk.
- D - Move %userprofile%\Appdata\Local\Temp to the new disk.

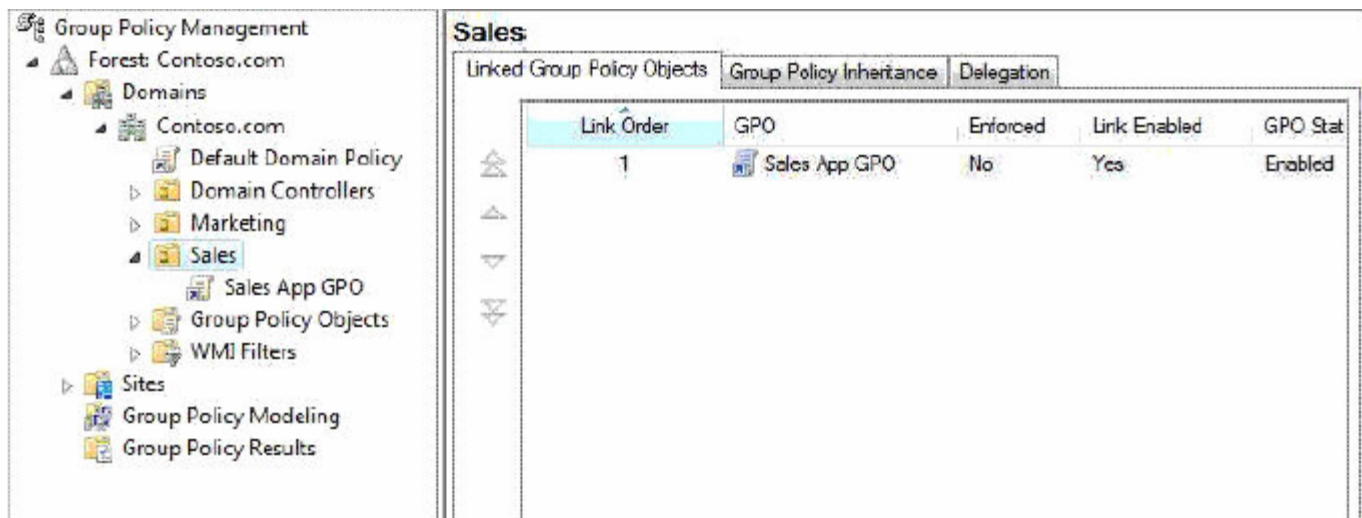
Answer: A

Question: 82

You are a desktop support technician for your company.
Your company has deployed Windows Vista. Applications are deployed by using Group Policy objects (GPOs).
An application has been deployed to the sales department. A sales user named User1 reports that they have not received the new application.
The Active Directory configurations are shown in the Active Directory exhibit.



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The Group Policy configurations are shown in the Group Policy exhibit.



You need to deploy the application to User1.
What should you do?

- A - Add User1 to the Sales group.
- B - Move User1s account to the Sales organizational unit (OU).
- C - On User1s computer, run gpupdate /target:user /force.
- D - Assign User1s account Read permission to the Sales App GPO.

Answer: B

Question: 83

You are a desktop support technician for your company.
The network contains an Active Directory domain. All client computers run Windows Vista.
A software restriction policy has been configured for all computers. The default security level has been set to Unrestricted. A path rule has been created as shown in the exhibit.

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MISSING

Help desk reports that several users are able to run App1 by copying or renaming the executable file.

You need to prevent all users from running App1.
What should you do?

- A - Set the existing path rule to Basic User.
- B - Create a new hash rule and set the rule to Disallow.
- C - Create a new path rule. Define the path as c:\program files\app1\ and set the rule to Disallow.
- D - Configure the Enforcement properties for the software restriction policy to apply software restriction to all software files.

Answer: B

Question: 84

You are a desktop support technician for your company.

Users report that they receive an information bar prompting them to install an ActiveX control when they connect to an intranet Web site.

You need to allow users to install the ActiveX control without being prompted for confirmation. What should you do?

- A - Install the ActiveX Installer feature.
- B - Contact the application manufacturer and request that they update their software to run under Windows Vista.
- C - Instruct the users to add the intranet Web site to the list of Trusted Web sites in Internet Explorer.
- D - Change the Internet Zone settings in Internet Explorer to prompt for ActiveX controls automatically.

Answer: C

Question: 85

You are a desktop support technician for your company.

Your network contains an Active Directory domain that contains a single site. User accounts for mobile users are stored in an organizational unit (OU) named Mobile. An application has been deployed to the organization by using a Group Policy Object (GPO).

Several mobile users report that the application has not been installed on their computers.

You need to ensure that all mobile users receive the application from the GPO.

What should you do?

- A - Instruct the mobile users to run `secedit.exe /enforce`
- B - Copy the application to a CD and send the CD to the mobile users.
- C - From a domain controller, run `gpupdate.exe /force /target:computer`.
- D - Instruct the mobile users to initiate a VPN connection to the network during the logon process.

Answer: D

Question: 86

You are a desktop support technician for your company.

The application support team has provided you with an application compatibility database that was created by using the Application Compatibility Toolkit (ACT) 5.0.

You copy the database to the Netlogon share on a domain controller.

You need to deploy the database to all of the Windows Vista computers.

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What should you do?

- A - Restart the Application Experience service.
- B - Configure a logon script for all users that runs `csvde.exe`.

- C - Configure a logon script for all users that runs sdbinst.exe.
- D - Configure all Windows Vista computers with a new ODBC data source.

Answer: C

Question: 87

You are a desktop support technician for your company.

You need to recommend a solution for monitoring services and startup programs on Windows Vista computers.

What should you recommend?

- A - Use an event trace data Data Collector Set.
- B - Use a performance counters Data Collector Set.
- C - Use a performance counter alert Data Collector Set.
- D - Use a system configuration information Data Collector Set.

Answer: D

Question: 88

You are a desktop support technician for your company.

All client computers run Windows Vista. Computers for the sales department have Microsoft Office 2003 installed. All other computers have Microsoft Office 2007 installed.

You need to ensure that all users are able to open files that have been created by using Office Open XML Formats.

What should you do?

- A - On all computers that run Office 2007, install the Office Compatibility Pack.
- B - On all computers that run Office 2003, install the Office Compatibility Pack.
- C - On all computers that run Office 2003, modify file associations for the .docx, .docm, .xlsx, .xlsm, .pptx and .pptm file extensions.
- D - Instruct all sales department users to save their Office documents with .docx, .docm, .xlsx, .xlsm, .pptx and .pptm file extensions.

Answer: B

Question: 89

You are a desktop support technician for your company.

The security team is concerned about the installation of Sidebar gadgets.

You need to remove the Windows Sidebar from all computers.

What should you do?

- A - Run `msiexec /uninstall sidebar.exe`.
- B - Create a software restriction for *.gadget.
- C - Modify the Windows Sidebar policy settings.
- D - Add `http://vista.gallery.microsoft.com` to the Restricted sites security zone.

Answer: C

Question: 90

You are a desktop support technician for your company. The computers in your company run Windows Vista.

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The company has a main office and a branch office. The offices have multiple computers in a workgroup environment. Domain servers are not available. You want to log all critical events to a member server at the main office.

You need to create a Normal mode (Pull) subscription for all critical event warnings generated by the computers at the branch office and forward it to the server at the main office.

What should you do first?

- A - Start the Windows Event Collector service.
- B - Enable event forwarding by migrating to the domain environment.
- C - Create a Virtual Private Network (VPN) between the main office and the branch office.
- D - Add the Event Log Readers group to the standard user account where the event logs are forwarded.

Answer: A

Question: 91

You are a desktop support technician for your company.

All client computers run Windows Vista.

A scheduled task is configured to run the disk defragmenter every night. The accounting department has requested that the disk defragmenter not be run this week due to month-end processing.

You need to recommend a solution that prevents the disk defragmenter from running. Your solution should not interfere with any other scheduled tasks.

What should you do?

- A - Create a logon script that runs schtasks.exe.
- B - Create a startup script that runs schtasks.exe.
- C - Configure Prohibit Task Deletion on all accounting computers.
- D - Disable the Task Scheduler service on all accounting computers.

Answer: B

Question: 92

You are a desktop support technician for your company. The computers in your company run Windows Vista. You need to prevent users from installing removable device drivers on their computers.

Which group policy setting should you enable?

- A - WPD Devices: Deny Read Access
- B - Removable Disk Deny Read Access

- C - Prevent Installation of Removable Devices
- D - Allow Installation of Devices that Match Any of These Device IDs

Answer: C

Question: 93

You are a desktop support technician for your company.

The computers in your company run Windows Vista. The computers connect directly to the Internet. Users report that their computers do not receive critical updates.

You need to ensure that only critical updates are installed on the users computers. You must achieve this goal by using the minimum amount of administrative effort.

What should you do?

- A - Change the Windows Update setting to Install Updates Automatically.
- B - Visit www.windowsupdate.com and download and install the critical updates.

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C - Click Check for Updates and select the critical updates to be installed in the Windows Update applet.

D - Select the Check for updates but let me choose whether to download and install them option to download and install the critical updates.

Answer: C

Question: 94

You are a desktop support technician for your company.

The computers in your company run Windows Vista. All computers contain a Wake-on-LAN compliant network card. To conserve energy, a corporate policy states that all computers should be powered off at night.

You need to recommend a plan that allows Windows Update installations to run at night and consume minimal power.

You configure the Enabling Windows Update Power Management to automatically wake up the system to install scheduled updates option and enable Windows Updates for all computers.

What should you do next?

- A - Instruct users to sleep their computers at night.
- B - Instruct users to hibernate their computers at night.
- C - Instruct users to shutdown their computers at night.
- D - Instruct user to leave their computers on at night.

Answer: B

Question: 95

You are a desktop support technician for your company.

The management of Group Policy for Windows Vista computers is performed from computers that run either the French or English interface of Windows Vista.

You plan to create a custom .admx file.

You need to ensure that the new settings will appear in the native language of the computer that is being used to manage the settings.

What should you do?

A - For each language, create an .adml file.

B - For each language, create an .admx file.

C - Enable the language on all computers that are used to manage the settings.

D - Start the Windows Remote Management service on all computers that are used to manage the settings.

Answer: A

Question: 96

You are a desktop support technician for your company.

All computers run Windows Vista.

You need to collect performance data on the Windows Vista computers. The performance data must be collected daily.

What should you do?

A - Create a new trace log.

B - Create a new Data Collector Set.

C - Enable auditing for object access.

D - Create a new event log subscription.

Answer: B

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Question: 97

You are a desktop support technician for your company.

Windows Server Update Service (WSUS) server is deployed. All clients run Windows Vista.

Your security team has assigned the Secure Server IPsec policy on the WSUS server.

You need to ensure that Windows Vista computers can receive updates from the WSUS server.

What should you do?

A - Restart the IP Helper service.

B - Run wuauclt.exe /detectnow on the Windows Vista computers.

C - Allow inbound TCP Port 8530 on all Windows Vista computers.

D - Create a new Windows Firewall security rule.

Answer: D

Question: 98

You are a desktop support technician for your company.

All computers run Windows Vista.

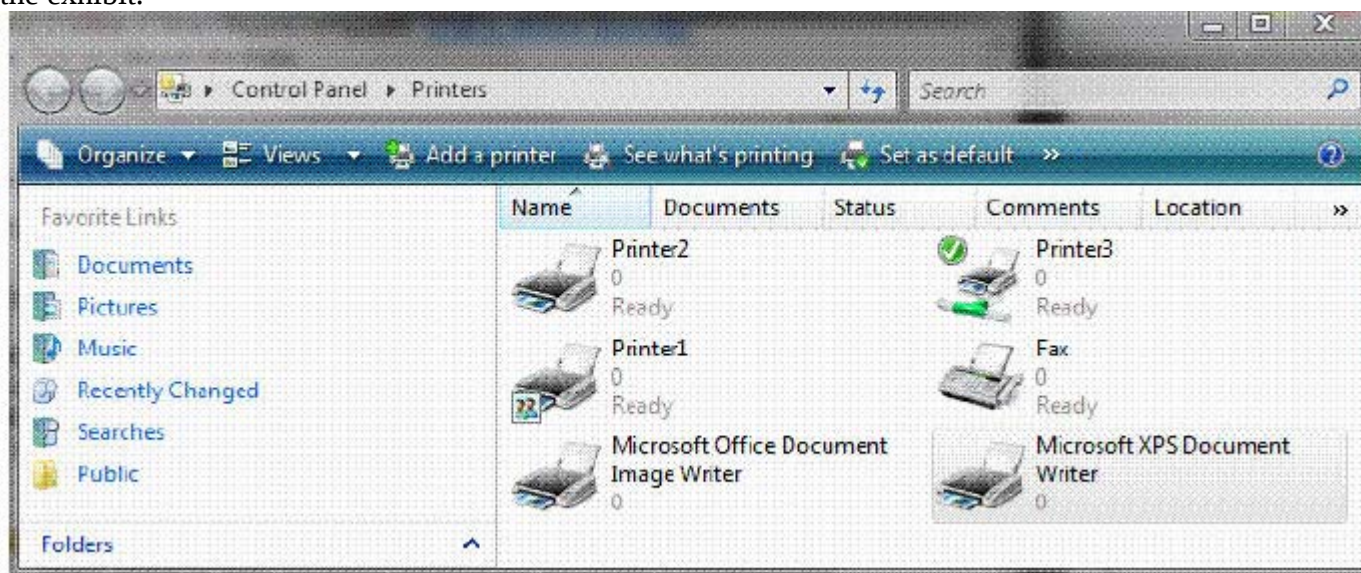
You need to recommend a strategy to backup Windows Vista computers that will enable a restore in the event of a hard disk failure.
What should you do?

- A - Turn on the Indexing Service feature.
- B - Run Backup Status and Configuration and create Complete PC Backup.
- C - Run Backup Status and Configuration and create Complete File Backup.
- D - Configure automatic restore points for all disks.

Answer: B

Question: 99

You are a desktop support technician for your company.
You install a new printer on a computer that runs Windows Vista. The Printers folder is shown in the exhibit.



You need to ensure that all users on the network can use Printer2.
What should you do?

- A - Delete and reinstall Printer2.

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- B - Set Printer2 as the default printer.
- C - Enable printer sharing on the computer.
- D - Change the sharing options for Printer2 and then share it.

Answer: D

Question: 100

You are a desktop support technician for your company.

Your company has a single Active Directory domain. All client computers run Windows Vista. You need to ensure that users can only connect to printers on specific servers in the organization. What do you recommend?

- A - Disable the Print Spooler service.
- B - Use Group Policy to configure the Point and Print Restrictions.
- C - Use the Print Management Console to deploy the printers via Group Policy.
- D - Use Group Policy to configure the Add Printer Wizard - Network Scan page (Managed network).

Answer: B

Question: 101

You are a desktop support technician for your company. All the computers in your company run Windows Vista. You need to confirm whether your computer is listening for requests on port 3389. What should you do?

- A - Run the netstat aon command from a command line.
- B - Run the ipconfig /allcompartments /all command from a command line.
- C - Install the Telnet server feature and ensure that the Telnet service is started.
- D - Create a counter log that takes snapshots of the Bytes Total/Sec counter in 1-minute increments.

Answer: A

Question: 102

You are a desktop support technician for your company. The computers on the corporate network run Windows Vista, Windows XP Professional, Windows 2000 Professional, or Windows NT 4.0 Workstation. You need to ensure that the computers that run Windows Vista can communicate with the highest possible levels of data integrity and data encryption. You must also ensure that the computers that run Windows Vista can communicate with all other computers on the network. Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

- A - Configure the local security policy with a new IPSec policy.
- B - Select the Do not allow unsecured communication option in the new policy.
- C - Configure the local security policy with a new Server Message Block (SMB) signing policy.
- D - Select the Allow unsecured communication if a secure connection cannot be established option in the new policy.

Answer: A, D

Question: 103

You are a desktop support technician for your company.

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The computers on the corporate network run Windows Vista. The computers are configured to obtain an IP address automatically.

You deploy two Dynamic Host Configuration Protocol (DHCP) servers on the corporate network. The network is configured as shown in the following table.

Department IP network before DHCP server deployment

IP network after DHCP server deployment

Number of users

Finance 10.10.10.0/24 172.16.10.0/24 120

Marketing 10.10.11.0/25 10.10.11.0/24 225

Sales 10.10.11.128/25 10.10.12.0/24 175

You need to ensure that users are able to access the resources on the corporate network.

What should you do?

A - Run the ipconfig /flushdns command.

B - Run the ipconfig /registerdns command.

C - Run the ipconfig /renew command with elevated privileges.

D - Run the ipconfig /release command with elevated privileges and run the ipconfig /renew command.

Answer: D

Question: 104

You are a desktop support technician for your company.

The computers on the corporate network run Windows Vista, Windows XP Professional, Windows 2000 Professional, and Windows NT 4.0 Workstation.

You need to ensure that the computers that run Windows Vista communicate with the highest possible levels of data integrity and data encryption.

What should you do?

A - Configure the local security policy with a new IPSec policy.

B - Select the Do not allow unsecured communication option in the new policy.

C - Configure the local security policy with a new Server Message Block signing policy.

D - Select the Allow unsecured communication if a secure connection cannot be established option in the new policy.

Answer: A

Question: 105

You are a desktop support technician for your company.

Your company has a main office. It plans to open four new branch offices. The corporate network consists of a single link in the main office. The network infrastructure is configured to use IPv6 addresses.

You need to provide private IPv6 addresses to each computer that runs Windows Vista on the

corporate network.
What should you do?

- A - Configure the computers to use an address that begins with 2000:/3.
- B - Configure the computers to use an address that begins with FC00::/7.
- C - Configure the computers to use an address that begins with FEC0::/10.
- D - Configure the computers to use an address that begins with FE80::/64.

Answer: A

Question: 106

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You are a desktop support technician for your company.

The company network contains a single Active Directory domain. A Group Policy object (GPO) named HRApp is linked to the Human Resources organizational unit (OU). The HRApp GPO is configured to assign an application named HRApp.

A user is transferred from the human resources department to the finance department. You must move the user account to the Finance OU.

You determine that the user is able to run HRApp.

You need to recommend a solution that allows only users in the Human Resources OU to run HRApp.

What should you recommend?

- A - Define a logon script for all users that runs gpupdate.exe.
- B - Configure the HRApp GPO link with the No Override option.
- C - Configure the Human Resources OU to block policy inheritance.
- D - Modify the HRApp GPO to uninstall the application for users no longer under the scope of the GPO.

Answer: D

Question: 107

You are a desktop support technician for your company. Your company has deployed Windows Vista and Active Directory. All public computer accounts are located in an organizational unit (OU) named Public.

You need to recommend Group Policy object (GPO) settings for all public computers to ensure the following:

All users receive the corporate background.

All users are allowed to run Internet Explorer only.

User who log onto computers that are not in the Public OU will not receive these settings.

Which settings should you recommend?

- A - Configure Software Installation, Folder Redirection, and User Rights Assignment.
- B - Configure software restriction policies, Restricted Groups, and desktop settings.

- C - Configure software restriction policies, Group Policy loopback and desktop settings.
- D - Configure Software Installation, Internet Explorer Maintenance, and User Rights Assignment.

Answer: C

Question: 108

You are a desktop support technician for your company.

You plan to upgrade 5000 Microsoft Windows XP Professional computers to Windows Vista.

You need to identify if the Windows XP applications can run on Windows Vista. You must achieve this goal with the minimum amount of administrative effort.

What should you do?

- A - Run Windows Update.
- B - Use the Application Compatibility Toolkit (ACT) 5.0.
- C - From a Windows XP cd-rom, run winnt32.exe /checkupgradeonly.
- D - Run the Windows Vista Upgrade Advisor.

Answer: B

Question: 109

You are a desktop support technician for your company.

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The network contains an Active Directory domain. All client computers run Windows Vista.

You need to prevent users from running Windows Media Player.

What should you do?

- A - Create a software restriction policy.
- B - Add the Domain Users group to the local Users group.
- C - Create a logon script to run `msiexec /uninstall wmplayer.msi`.
- D - Enable auditing for object access. On `wmplayer.exe`, enable auditing for all users.

Answer: A

Question: 110

You are a desktop support technician for your company. All client computers run Windows Vista.

User Account Control has been disabled for administrators.

The security team is concerned that help desk users are installing applications while logged onto computers with administrator credentials. Help desk users frequently start application installations and then leave the computers unattended.

You need to recommend a solution to ensure computers automatically reboot after help desk users install applications.

What should you recommend?

- A - Install applications by using `msiexec.exe`.
- B - Install applications by using Program and Features.

C - Insert installation media into the optical drive and reboot the computer.
D - Create a new file named Autounattend.xml in C:\. Add rebootafterinstall=1 to the file. Run the Windows Installer package.

Answer: A

Question: 111

You are a desktop support technician for your company.
You have deployed Windows Vista to all remote users.
Remote users are required to install and maintain applications on their computers.
You need to ensure that all remote users can install applications.
What should you do?

A - Disable Windows Defender.
B - Add the remote users to the local Distributed COM Users group.
C - Provide the remote users with credentials for a local administrator account.
D - Configure the User Account Control: Only elevate executables that are signed and validated policy setting to Enabled.

Answer: C

Question: 112

You are a desktop support technician for your company.
Remote users report that they receive a certificate error when they try to connect to the Outlook Web Access Web site.
You need to recommend a solution that allows the remote users to connect to the Outlook Web Access Web site without receiving a certificate error.
What should you recommend?

A - In Internet Explorer, add the URL of the Web site to the Trusted sites zone.
B - In Internet Explorer, add the URL of the Web site to the Local intranet zone.
C - Export the Web Server certificate to a .cer file. Instruct users to copy the file to

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systemroot%\system32.

D - Instruct the user to run Internet Explorer as Administrator; install the certificate in the Trusted Root Certification Authority.

Answer: D

Question: 113

You are a desktop support technician for your company.
Two users want to use Windows Meeting Space.
A field technician is able to create a new session for both users, but is not able to connect to the session by using Windows Meeting Space.
The technician verifies network connectivity between the two computers.

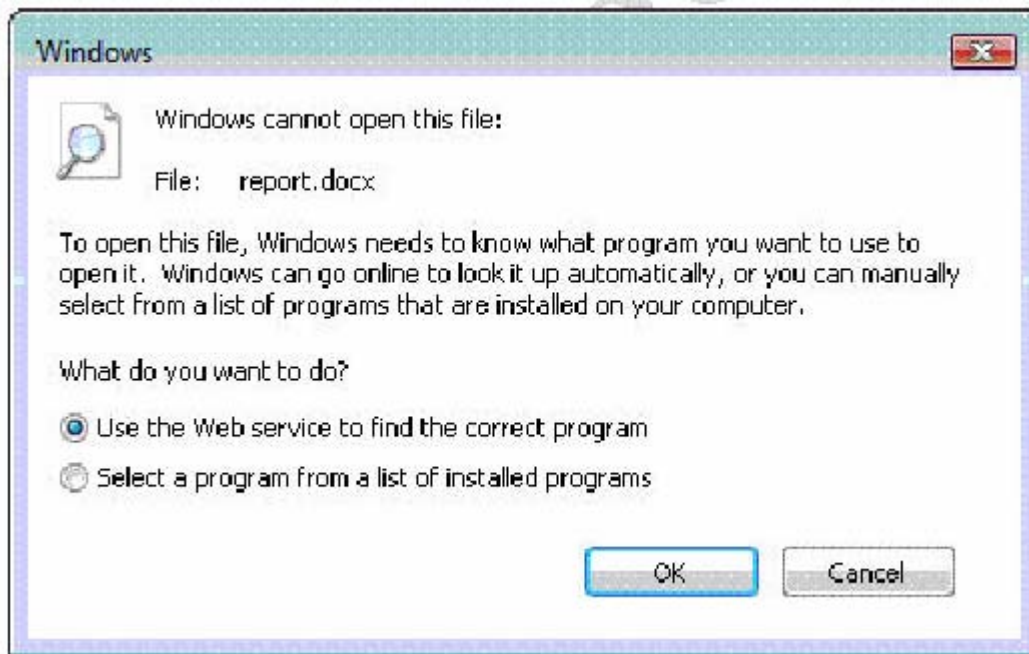
Your need to identify what is preventing the connection.
What should you do?

- A - Verify the LMHOSTS file.
- B - On a DNS server, verify the SRV records.
- C - Verify the session creators are members of the local Power Users group.
- D - Verify that the firewall ports associated with Windows Meeting Space are open.

Answer: D

Question: 114

You are a desktop support technician for your company.
All client computers run Windows Vista. Computers for the sales department have Microsoft Office 2003 installed.
The help desk reports that users receive the following error message when they attempt to open a file sent to them from an external user:



You need to recommend a solution that allows users to view the file.
What should you recommend?

- A - Run Windows Update.
- B - Rename the file to report.doc.
- C - Install the Office Compatibility Pack.
- D - Modify the file association for the .docx file extension.

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Answer: C

Question: 115

You are a desktop support technician for your company.

Your network contains an Active Directory domain. All sales user accounts are located in the Sales organizational unit (OU).

A Group Policy object (GPO) named Sales App has been linked to the Sales OU. The Sales App GPO deploys a custom sales application. Two users transfer from the marketing department to the sales department. The users report that the sales application is not installed on their computers.

You need to identify what is preventing the new users from receiving the sales application. What should you do?

- A - Use gpupdate.exe.
- B - Use the Resultant Set of Policy console.
- C - Use the Reliability and Performance Monitor console.
- D - Use the Security Configuration and Analysis snap-in.

Answer: B

Question: 116

You are a desktop support technician for your company. The computers in your company run Windows Vista.

You attempt to update the computers with the latest security updates. However, the Windows Update Agent fails to download and install the security patches.

You need to apply the latest security patches by using Windows Update Agent.

What should you do?

- A - Start the Security Center service.
- B - Grant read permission to the Windows Update registry key.
- C - Correct the date and time in the Change date and time setting in Control Panel.
- D - Disable the Background Intelligent Transfer Service in services.msc policy.

Answer: C

Question: 117

You are a desktop support technician for your company.

You implement a two-factor authentication scheme on the computer that runs Windows Vista.

You need to ensure that the two-factor authentication scheme is the only way to log on to the computer.

What should you do?

- A - Select the Interactive logon: Require smart card option in the local security policy.
- B - Set the Smart Card service startup type to Manual and configure the service to start under the context of your user account.
- C - Set the Secondary logon service startup type to Automatic and configure the service to start under the context of your user account.
- D - Set the Interactive logon: Number of previous logons to cache (in case domain controller is not available) option to 0.

Answer: A

Question: 118

You are a desktop support technician for your company.

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The computers on the corporate network run Windows Vista. Users need to access applications that are hosted on a trading partners Web site.

One of the users is unable to access a new page on the Web site. You discover that the Web site uses an unsigned ActiveX Control to run a test pilot on the new page.

You need to ensure that the user can access the new page. Your solution must not affect other users.

What should you do?

- A - Add the Web site URL to the Trusted Sites list on the users computer.
- B - Change the Internet Zone security to Prompt unsigned ActiveX Installations.
- C - Use group policy to change the Internet Zone security to Prompt unsigned ActiveX Installations.
- D - Use group policy to add the Web site URL to the Trusted Sites list on the hosted server.

Answer: A

Question: 119

You are a desktop support technician for your company.

Your computer runs Windows Vista. You have a standard user account and an administrator user account. You log on to the computer by using only the administrator account when you need to perform administrative tasks.

You need to configure your computer to allow you to log on to your computer by using the standard user account and still perform administrative tasks.

What should you do?

- A - Set the User Account Control: Switch to the secure desktop when prompting for elevation option to Enabled.
- B - Set the User Account Control: Behavior of the elevation prompt for standard users option to Prompt for credentials.
- C - Set the User Account Control: Only elevate UIAccess applications that are installed in secure locations option to Enabled.
- D - Set the User Account Control: Behavior of the elevation prompt for administrators in Admin Approval Mode option to Prompt for consent.

Answer: B

Question: 120

You are a desktop support technician for your company. You log on to a computer that runs Windows Vista by using an administrator account.

When you perform an administrative task, you are not prompted for credentials.
You need to ensure that all administrative tasks prompt for credentials. You also need to ensure that users cannot remotely access your local user account.
What should you do?

- A - Right-click shortcuts to applications and use Run as a feature.
- B - Enable Windows Firewall and restart the Windows Firewall service.
- C - Enable the User Account Control feature and restart the computer.
- D - Configure the Secondary Logon service to start automatically and restart the computer.

Answer: C

Question: 121

You are a desktop support technician for your company. The computers in your company run Windows Vista in a corporate domain. You enable Microsoft Windows Firewall by using group

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policy. You install and configure the Internet Security and Acceleration (ISA) server in the corporate domain.

Users are unable to connect to the network and access the services on the network.

You need to ensure that Windows Firewall is disabled when users are connected to the network.

Your solution must not compromise the security of the network.

What should you do?

- A - Disable Windows Firewall on the computers by using group policy.
- B - Configure each computers local area connection by changing the computers status to Private
- C - Create a group policy on the computers to configure Windows Firewall to allow for local port exemptions.
- D - Configure the domain profile of the computers to disable Windows Firewall when the computers are connected to the corporate domain.

Answer: D

Question: 122

You are a desktop support technician for your company. The computers in your company run Windows Vista with default settings.

The performance of one of the computers has degraded. You verify that the computer is not infected with spyware or adware and does not run unknown programs.

You need to troubleshoot the issue by checking the programs that run on the computer.

What should you do first?

- A - In Microsoft Windows Defender, open the History window and click Clear History.
- B - In Microsoft Windows Defender, open the History window and click Allowed Items.
- C - Select and enable the Enable Logging Unknown Detection option in group policy.
- D - Select and enable the Enable Logging Known Good Detections option in group policy.

Answer: D

Question: 123

You are a desktop support technician for your company.

A custom security template has been applied to all Windows Vista computers.

You need to verify that all Windows Vista computers adhere to the custom security template.

Which executable program should you run?

- A - secinit.exe
- B - secedit.exe
- C - bcdedit.exe
- D - gpupdate.exe

Answer: B

Question: 124

You are a desktop support technician for your company.

The computers on the corporate network run Microsoft Windows XP Professional. The Folder Redirection policy on these computers is configured for the My Documents folder.

You upgrade some of the computers to Windows Vista.

You need to ensure that the Folder Redirection policy is supported on all the computers.

Which three actions should you perform? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select Actions from these

Click the **Settings** tab in the **Documents Properties** dialog box, select **Also apply redirection policy to Windows 2000, Windows 2000 Server, Windows XP, and Windows Server 2003 operating systems**, and then click **OK**.

Under **Computer Configuration**, double-click to expand **Windows Settings and Folder Redirection**, right-click **Documents**, and then click **Properties**.

Log on to a computer that runs Windows Vista, open the **Group Policy Management** console by using administrator credentials, right-click a group policy object that has a previously enabled **Folder Redirection** policy, and then click **Edit**.

Click the **Settings** tab in the **Documents Properties** dialog box, select **Redirect the folder back to the local user profile location when policy is removed**, and then click **OK**.

Under **User Configuration**, double-click to expand **Windows Settings and Folder Redirection**, right-click **Documents**, and then click **Properties**.

Place action here

1st Action

2nd Action

3rd Action

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Answer:

Select Actions from these

Click the Settings tab in the Documents Properties dialog box, select Also apply redirection policy to Windows 2000, Windows 2000 Server, Windows XP, and Windows Server 2003 operating systems, and then click OK.

Under Computer Configuration, double-click to expand Windows Settings and Folder Redirection, right-click Documents, and then click Properties.

Log on to a computer that runs Windows Vista, open the Group Policy Management console by using administrator credentials, right-click a group policy object that has a previously enabled Folder Redirection policy, and then click Edit.

Click the Settings tab in the Documents Properties dialog box, select **Redirect the folder back to the local user profile location when policy is removed**, and then click OK.

Under User Configuration, double-click to expand Windows Settings and Folder Redirection, right-click Documents, and then click Properties.

Place action here

Log on to a computer that runs Windows Vista, open the Group Policy Management console by using administrator credentials, right-click a group policy object that has a previously enabled Folder Redirection policy, and then click Edit.

Under User Configuration, double-click to expand Windows Settings and Folder Redirection, right-click Documents, and then click Properties.

Click the Settings tab in the Documents Properties dialog box, select Also apply redirection policy to Windows 2000, Windows 2000 Server, Windows XP, and Windows Server 2003 operating systems, and then click OK.

Question: 125

You are a desktop support technician for your company.

You upgrade the computers that run Microsoft Windows XP Professional to Windows Vista. Users are unable to load their roaming user profiles on the upgraded computers.

You need to ensure that users can load their roaming user profiles on the upgraded computers.

What should you do?

- A - Create new roaming profiles on the upgraded computers.
- B - Enable the roaming user profile on the upgraded computers.
- C - Change ntuser.dat to ntuser.man in the original user profiles.
- D - Configure the Folder Redirection group policy to redirect specific user folders to the original user profile location.

Answer: D

Question: 126

You are a desktop support technician for your company.

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You have 100 64-bit desktops, 100 64-bit laptops, 100 32-bit desktops and 100 32-bit laptops. On all 64-bit computers, the 64-bit edition of Windows Vista will be deployed. On all 32-bit computers, the 32-bit edition of Windows Vista will be deployed.

You plan to deploy Windows Vista by using third-party imaging software.

You need to identify the number of images required to deploy Windows Vista to all hardware platforms.

What is the minimum number of images required?

- A - One

- B - Two
- C - Three
- D - Four

Answer: B

Question: 127

You are a desktop support technician for your company.

You plan to upgrade a computer that runs Microsoft Windows XP Professional to Windows Vista Business. The computer has the following hardware configuration:

1-GHz CPU

768 MB of memory

20 - GB hard drive with 5 GB of free space

Onboard Super VGA (SVGA) display adapter sharing memory

You need to ensure that the computer meets Windows Vista installation requirements

What should you do?

- A - Add 256 MB of memory.
- B - Change the existing CPU to a 2-GHz CPU.
- C - Clean the hard drive to create at least 15 GB of free space.
- D - Add an additional display adapter with independent memory.

Answer: C

Question: 128

You are a desktop support technician for your company.

You want to install Windows Vista on all the client computers on the corporate network. You install Windows Vista on a master computer by using an installation DVD. You plan to use a WIM image to install Windows Vista on the client computers.

You need to ensure that the client computers can join a domain on the corporate network after you install Windows Vista.

What should you do?

- A - Run sysprep.exe on the master computer before you capture the WIM image.
- B - Connect the master computer to the corporate network before you capture the WIM image.
- C - Log on by using administrator credentials and connect the client computers to a domain on the corporate network.
- D - Use Windows System Image Manager to create an XML answer file to let the computers join the corporate domain to specify domain settings information. Use the file to install Windows Vista on the client computers.

Answer: A

Question: 129

You are a desktop support technician for your company.

All client computers run Windows Vista.

You plan to deploy a USB security device to all computers. The drivers are not included by default with Windows Vista.

You have received signed drivers for the device from the hardware manufacturer.

You need to ensure that the hardware device drivers install automatically when the users connect the USB device.

What should you do?

A - Turn on the Removable Storage Management feature.

B - Copy the device drivers to %username%\Local settings.

C - Stage the driver for the USB device into the device driver store.

D - Add the URL of the hardware manufacturers Web site to the Trusted Sites security zone.

Answer: C

Question: 130

You are a desktop support technician for your company.

Users run Windows Vista on their laptop and desktop computers. Users remotely access their desktop computers over the Internet.

You need to ensure that TLS 1.0 authenticates the client and terminal servers.

Which policy setting should you enable?

A - Require secure RPC communication

B - Set client connection encryption level

C - Server Authentication Certificate Template

D - Require the use of specific security layer for remote (RDP) connections

Answer: D

Question: 131

You are a desktop support technician for your company.

Your company hosts Web applications on a computer that runs Windows Vista. A user reports that the response time of the Web application has degraded.

You need to identify why the response time of the Web application has degraded

What should you do?

A - Enable the RAC_PS Event Trace Session.

B - Run Microsoft Baseline Security Analyzer (MBSA).

C - Verify the Internet Explorer security options.

D - Start the system performance Data Collector Set.

Answer: D

Question: 132

You are a desktop support technician for your company. The company's computers run Windows Vista.

Developers report that they are unable to see script errors in Internet Explorer when they connect

to the Web sites that they are currently developing.

You need to recommend a solution to allow the developers to see the script errors in Internet Explorer.

What should you do?

A - Start the SL UI Notification Service.

B - Turn on the WMI SNMP Provider feature.

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C - Turn on the World Wide Web Services HTTP Error feature.

D - Modify the advanced browsing settings in Internet Explorer.

Answer: D

Question: 133

You are a desktop support technician for your company. The computers in your company run Windows Vista.

You monitor a computer by using a system utility that runs through Task Scheduler. The system utility uses an executable file to inject a DLL file into the explorer.exe process.

You discover that the system utility terminates explorer.exe when you use the Run command to run explorer.exe. You need to stop the system utility without logging off users.

What should you do?

A - Restart the System Utility task.

B - End the looping task by using the Schtasks command.

C - Delete the looping task by using the Schtasks command.

D - Log off the user account by using the Shutdown command.

Answer: B

Question: 134

You are a desktop support technician for your company.

All computers run Windows Vista. Whenever an unauthorized process attempts to access a security-sensitive application, the application writes events to the Application event log.

You need to ensure that Windows Vista computers shut down immediately whenever an unauthorized process attempts to access the application.

What should you do?

A - Use Task Scheduler to create a new event.

B - Use Event Viewer to create a new view.

C - Start Windows Process Activation Service service.

D - Create a logon script to run shutdown.exe.

Answer: A

